



Enterprise Software Solutions

# Quality assurance and use of metered data

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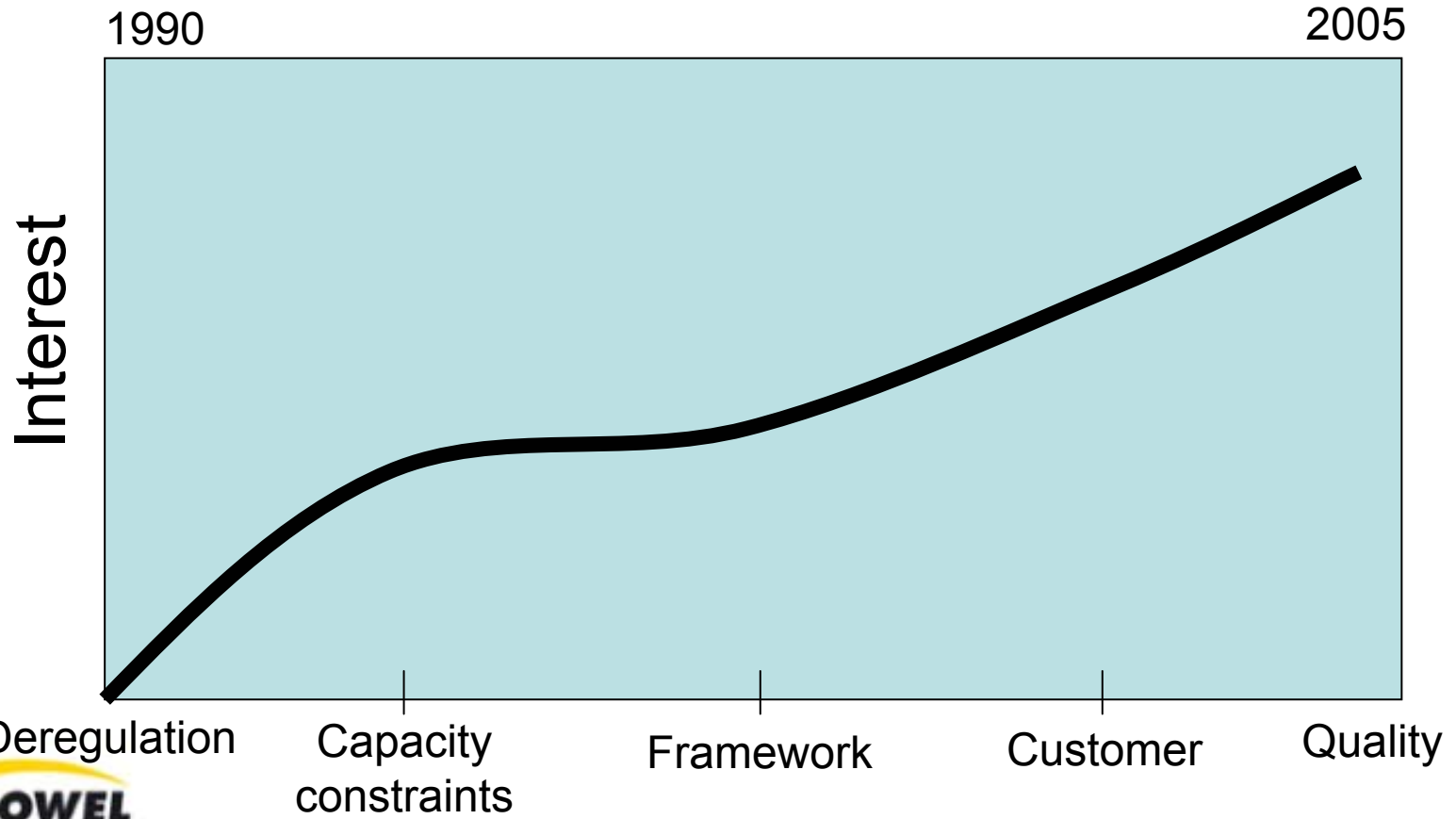
Energy Demand-Side Workshop  
Trondheim, April 14th



# Metered data – a key for commercial products

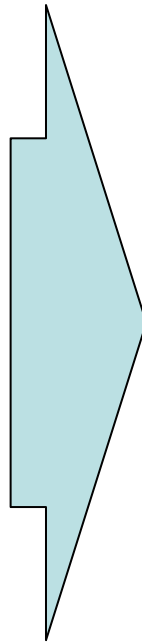
- Meter read once a year by utility - good old days
- Meter read by customer quarterly - reality in Norway
- Meter read by customer quarterly - mainly a vision
- Meter read by customer monthly - a vision
- Remote read monthly - discussed in Sweden
- Remote read daily - Vattenfall!
- Remote read hourly - increasing

# New products – driving forces - utilities perspective



# Metered data a prerequisite

- Billing
- Settlement
- Load profiling
- Bidding
- Balance accounting



Efficient retail wheeling

# Powel MDMS

- one solution - several software products

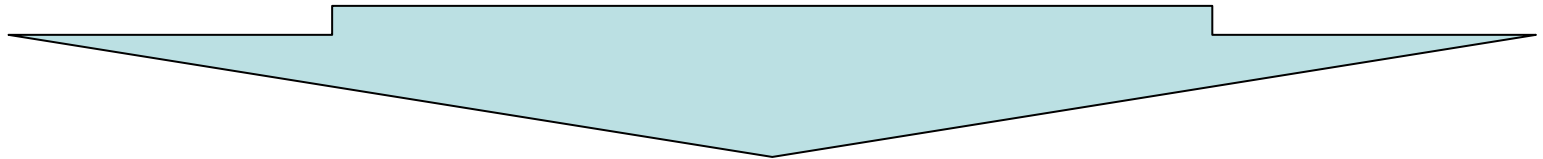
## Examples

- a) Powel MDMS - metering
- b) Trade Organizer – management of trade and settlement
- c) Powel Demand – short term demand forecast
- d) Powel Device Manager – logistics and work order
- e) Time series calculator – the generic toolbox for time series



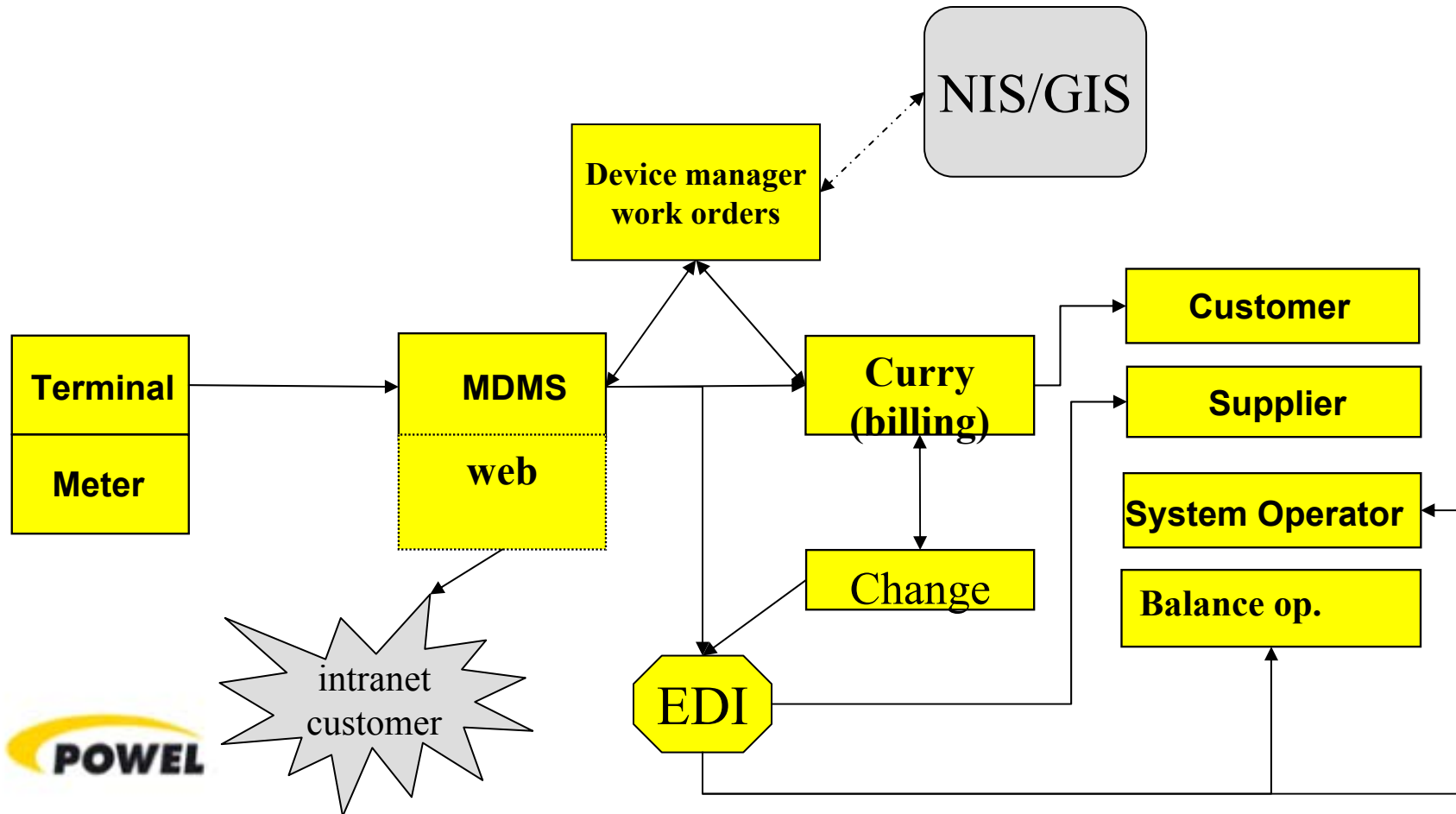
## a) Powel MDMS for metering businesses

- Collect metered data from "all" type of FrontEnd.
- Management of "all" kind of metered data (multi utility...).
- Sophisticated routines for control and correction.
- Reports for quality and logging of events.
- Web-reports
- Calculations and management of data
- Interfaces with billing engines and third parties
- Exchange of EDI-messages



Main market target is distribution companies

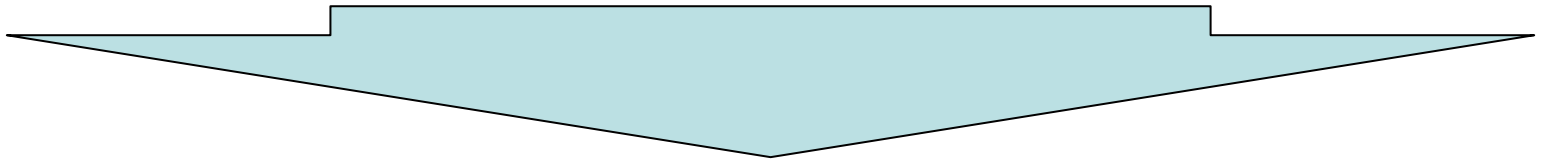
# Case: Vattenfall





## b) Powel Trade Organiser- background and benefit

- Main challenge in power market: Keep track of all information
- Routines and content of information depends of market movements and company role.
- Product code – balance responsibility – metering – supply obligations
- Most routines operated manually – in conflict with company strategy.



Prevents chaos!

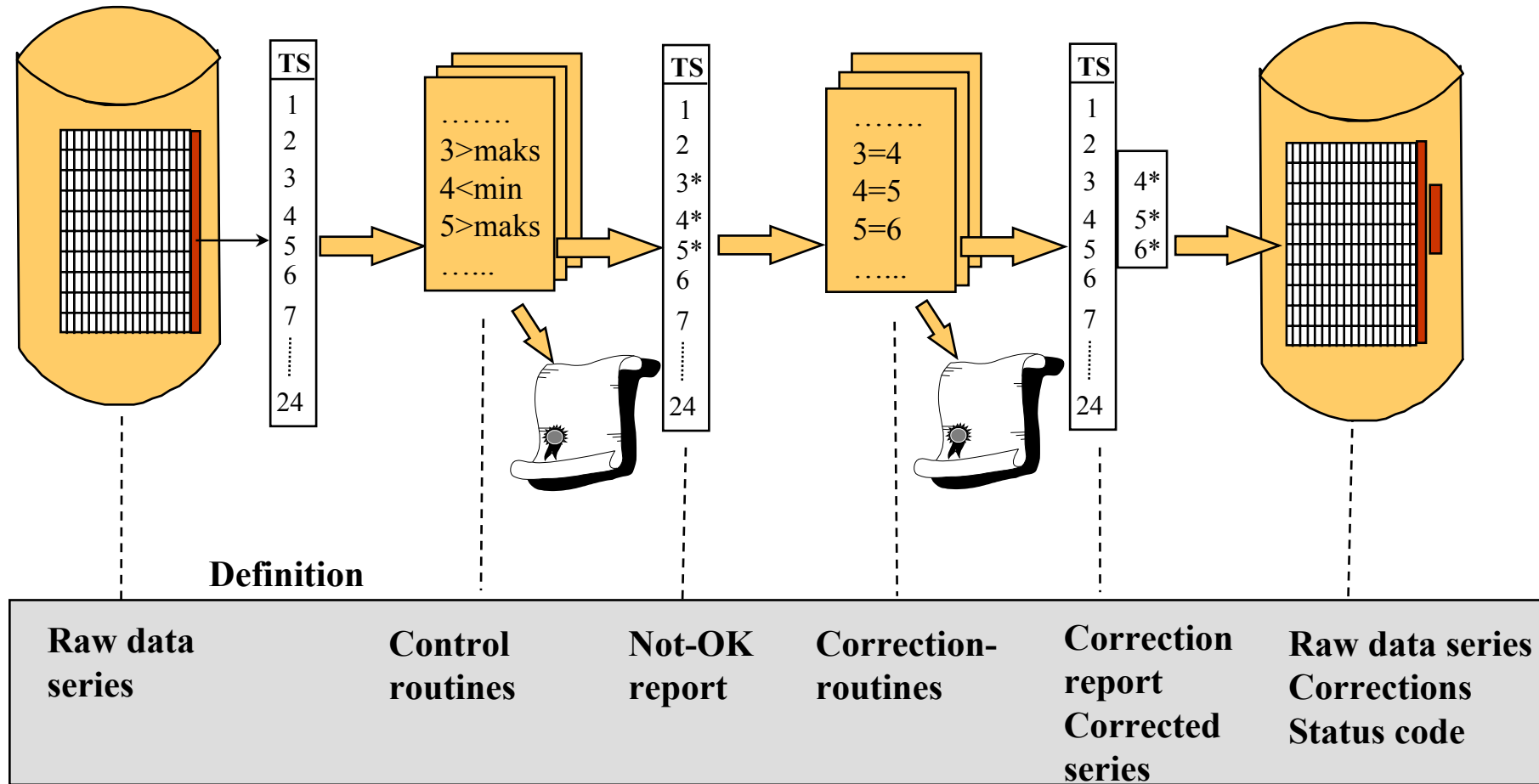


# Validation of metered values

## – Some methods applied by MDMS

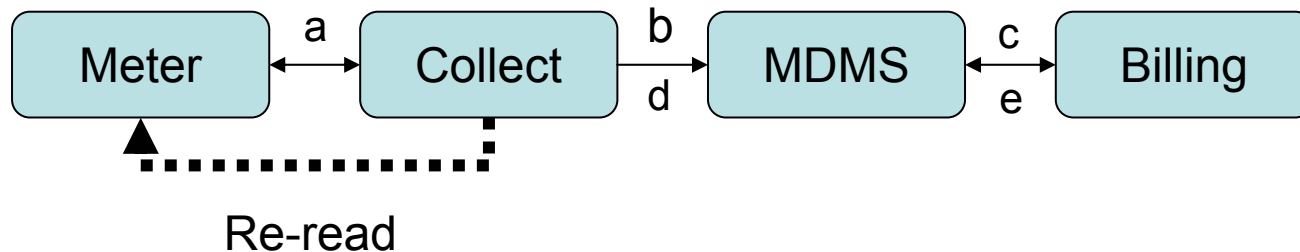
- Methods for control:
  - Test on specific values
  - Test on changes from last value
  - Test on number of repeated values
  - Test on consumption during i.e. last week
  - Test based on comparison with time series from back-up meter
  - Test based on value from manual read meter
  
- Methods for correcting values with error code as status:
  - Value replaced of constant value
  - Value replaced with last correct metered value
  - Value based on interpolation
  - Value based on extrapolation
  - Value based on mean values from other time series
  - Value estimated based on deviation from manual read meter





Validation without overwriting original values – traceability of all changes!

# Correction of correction – a challenge!



- a) metered data collected – value missing
- b) missing value “corrected”
- c) validated data for billing
- d) re-read meter values – no value missing
- e) difference between corrected and re-read value for billing

# Observed challenges

- Logistics and work orders
  - Change of meters, audits, terminating....
- Reduce rate of errors in communication
  - No contact, no data, wrong value...
- Efficient management of large amount of metered values
  - Import, export, store, validation, analysis...
- System integration
  - Read, collect, management, billing, services, web....



## Quality of metered values – what is the situation?

- Some results from 115 distribution companies in Norway in 2001....

- Errors caused by installation of meters
  - **Manual read meters: 0,84% with observed error**
  - **Remote read meters: 1,9% with observed error**

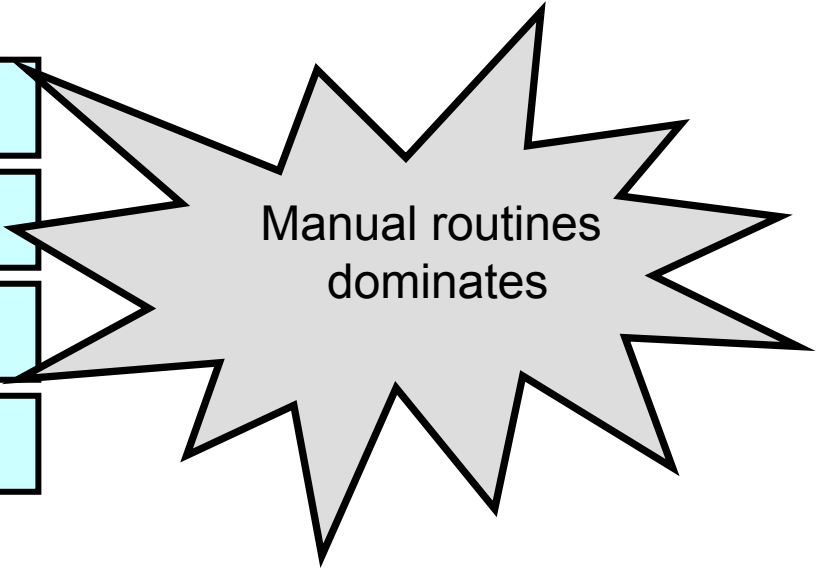
Remote read meters:

Wrong parameters, lack of communication, wrong installation are the most common reasons for errors

## How do you correct errors?

Estimates value
Value from last week
Value from terminal
Value from meter registry

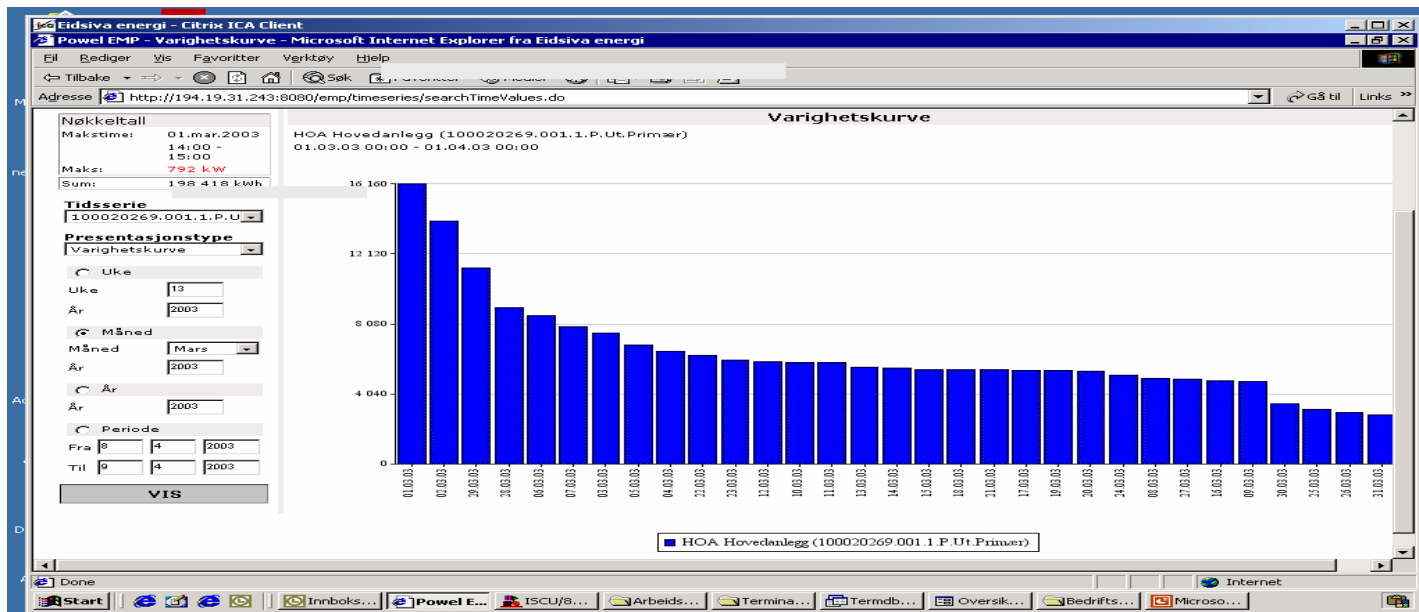
20%
55%
25%
50%



Manual routines  
dominates

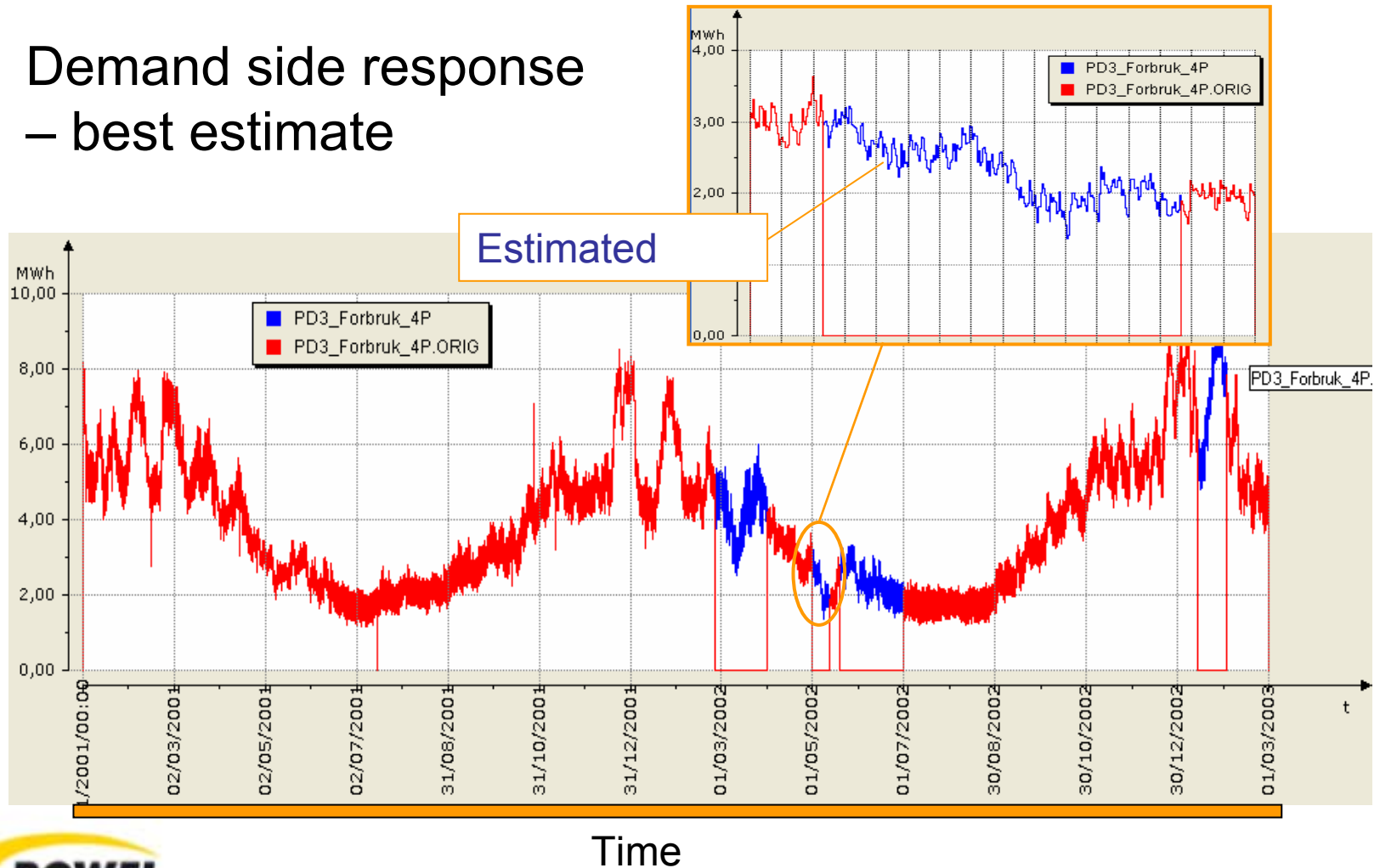
# Load Duration curve

Display from highest consumption

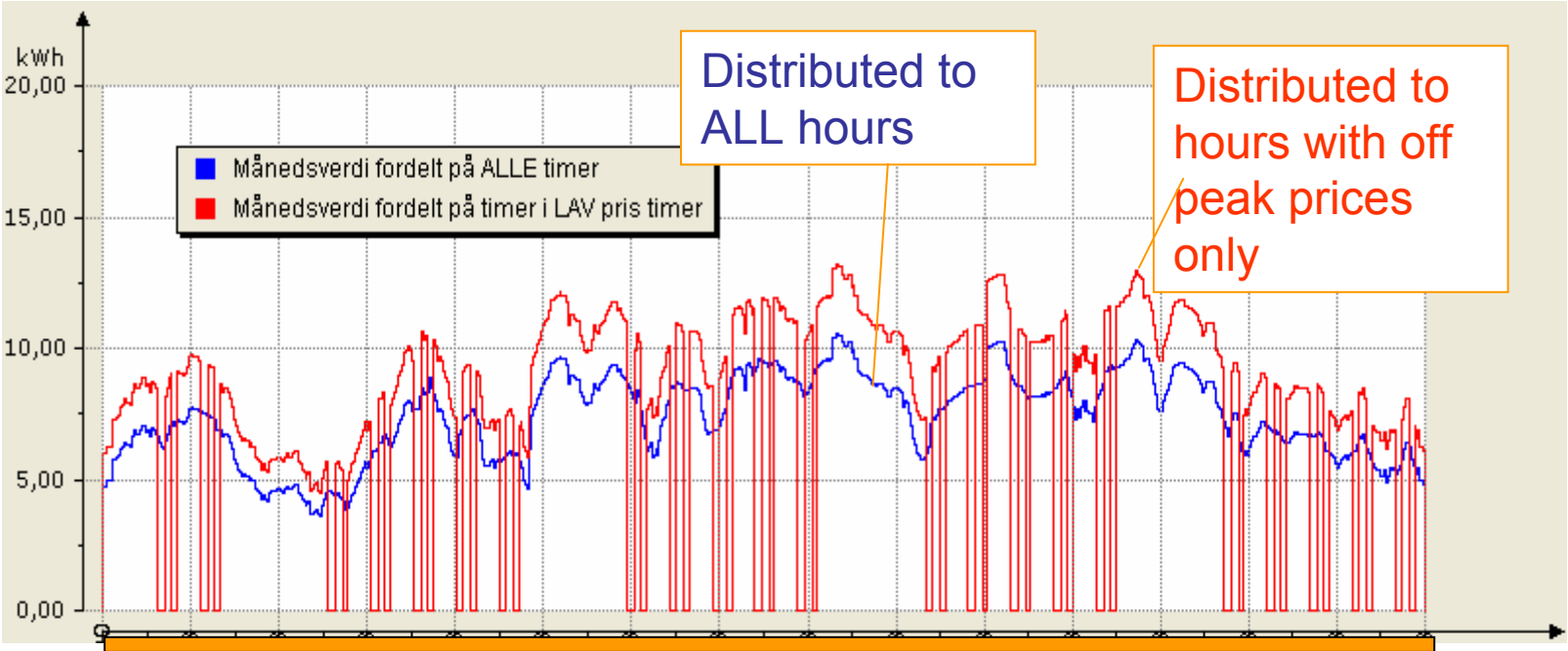




# Demand side response – best estimate



# Distribution of monthly read consumption to predefined profiles



January 2003, consumption of 5500 kWh



# Summary

- Validated metered data – the starting point for demand side products!
- Utility industry in a process to digitalize from meter and cash.
- Powel MDMS – a system well fit for demand side response products.
- Products regarding demand side response and quality – moving closer each other.
- Web reports with “fresh” data – increasing interest.
- The metering process – driven by market or regulatory framework???



**Norway**

**Sweden**

