

#### Mind your business!!!

What we can learn from 50 businesses in Energy Efficiency

Renske Bouwknegt renske@ideate.nl

# Why is it so hard to be successful in the Energy Efficiency market?

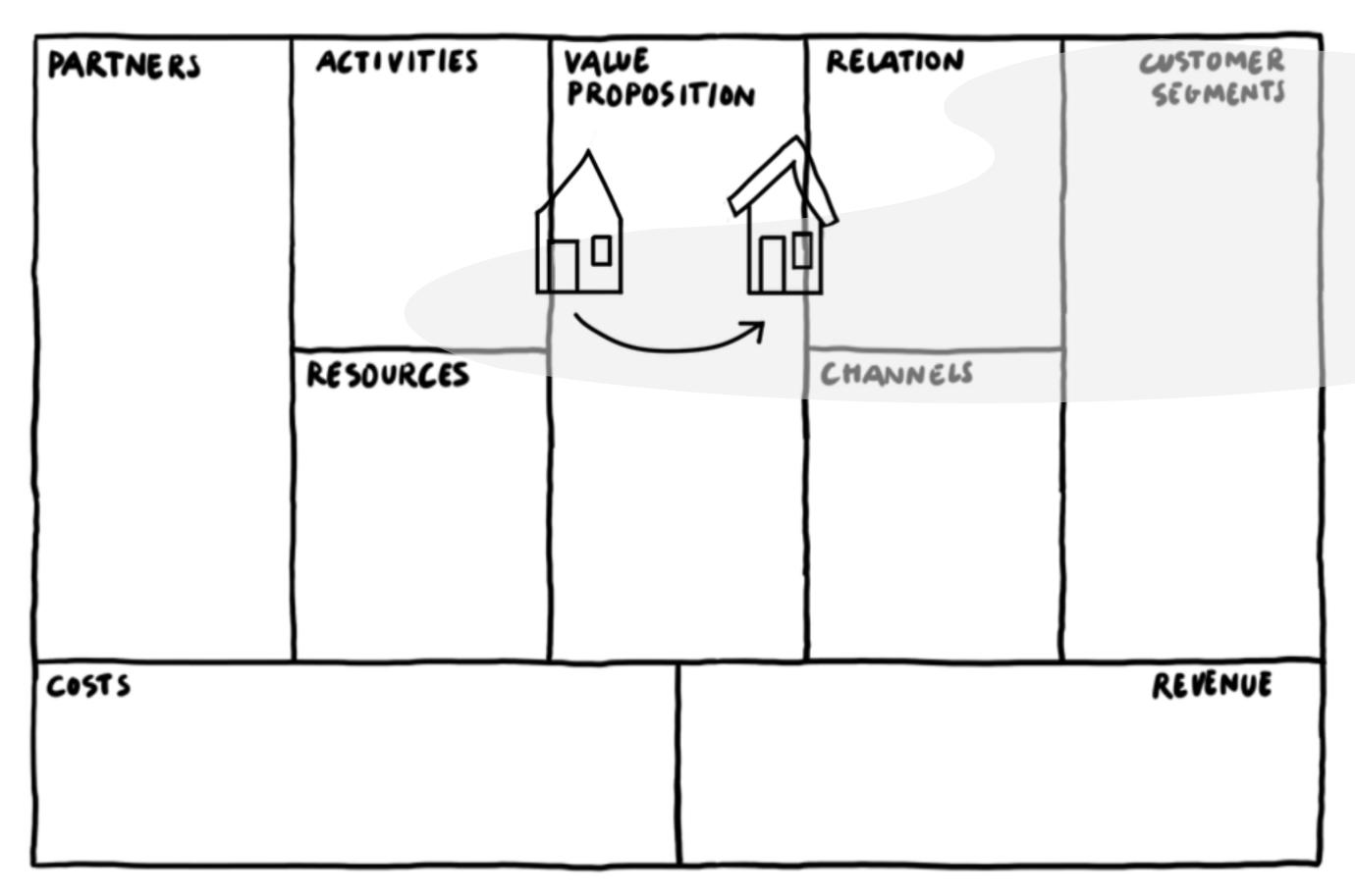


#### What is the business you're in?



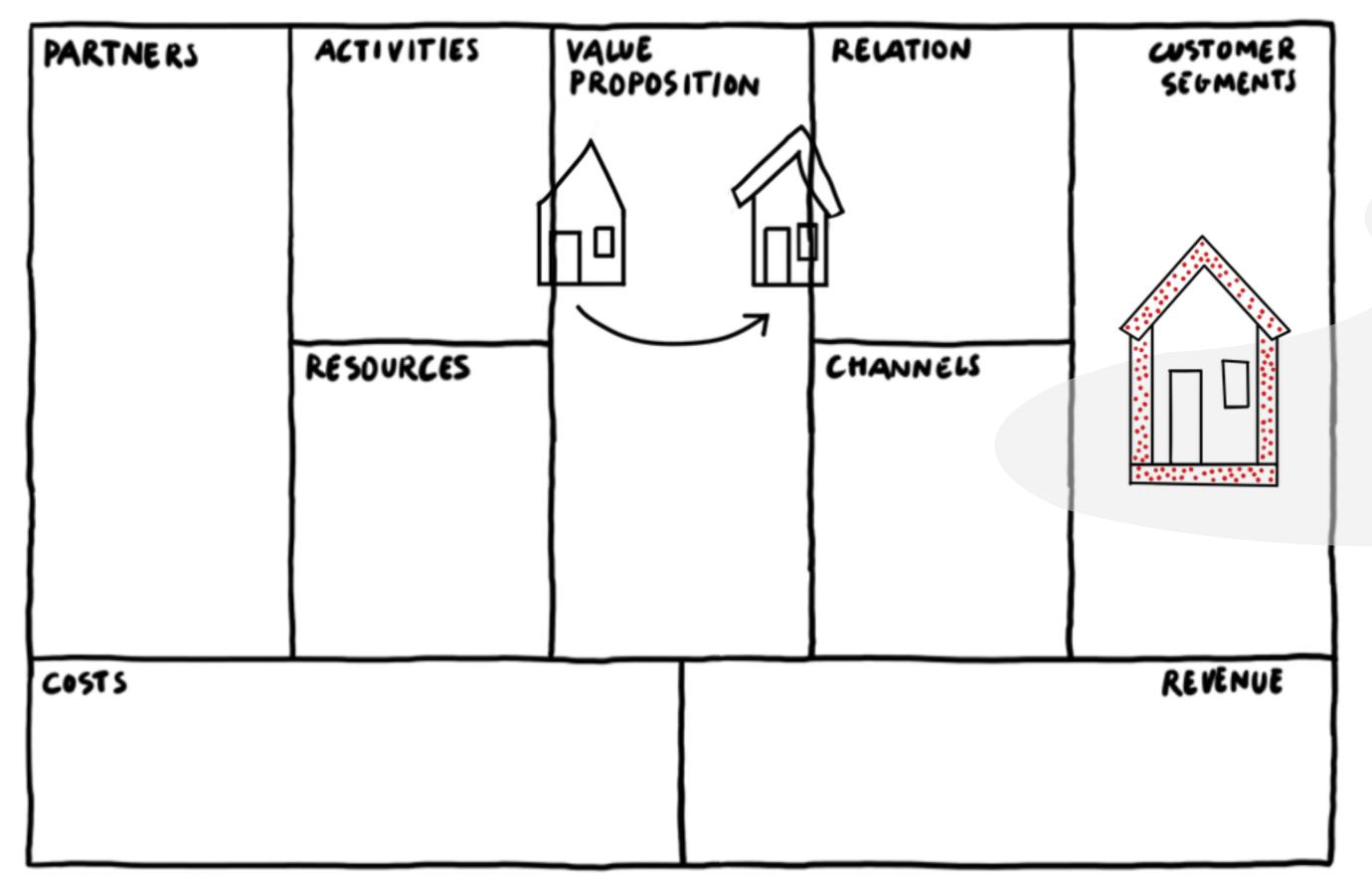
#### Insulated walls incorporated





! PAY BACK TIME ! HIGH RC VALUE ! LOWER CO2 EMISSION

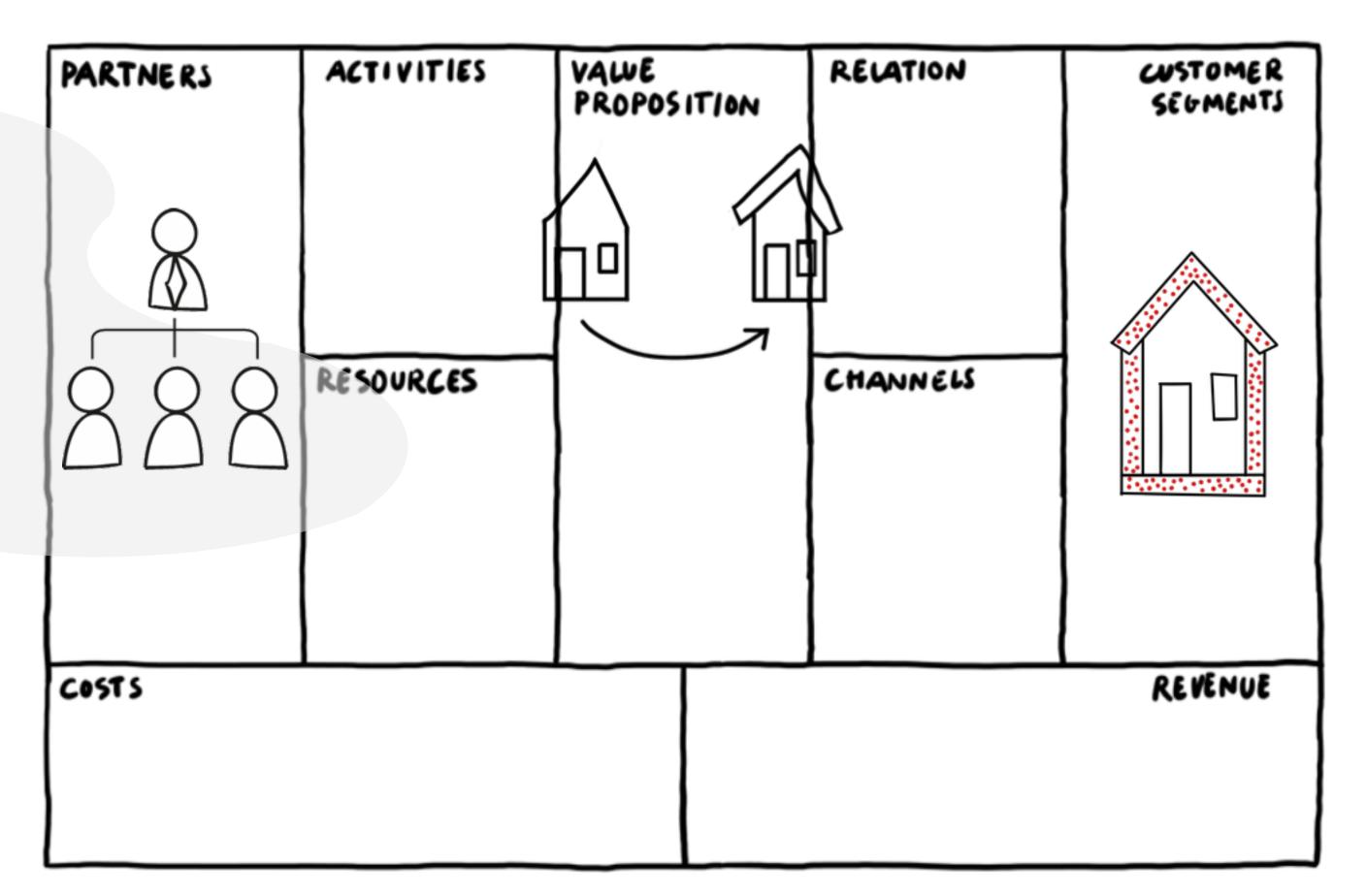




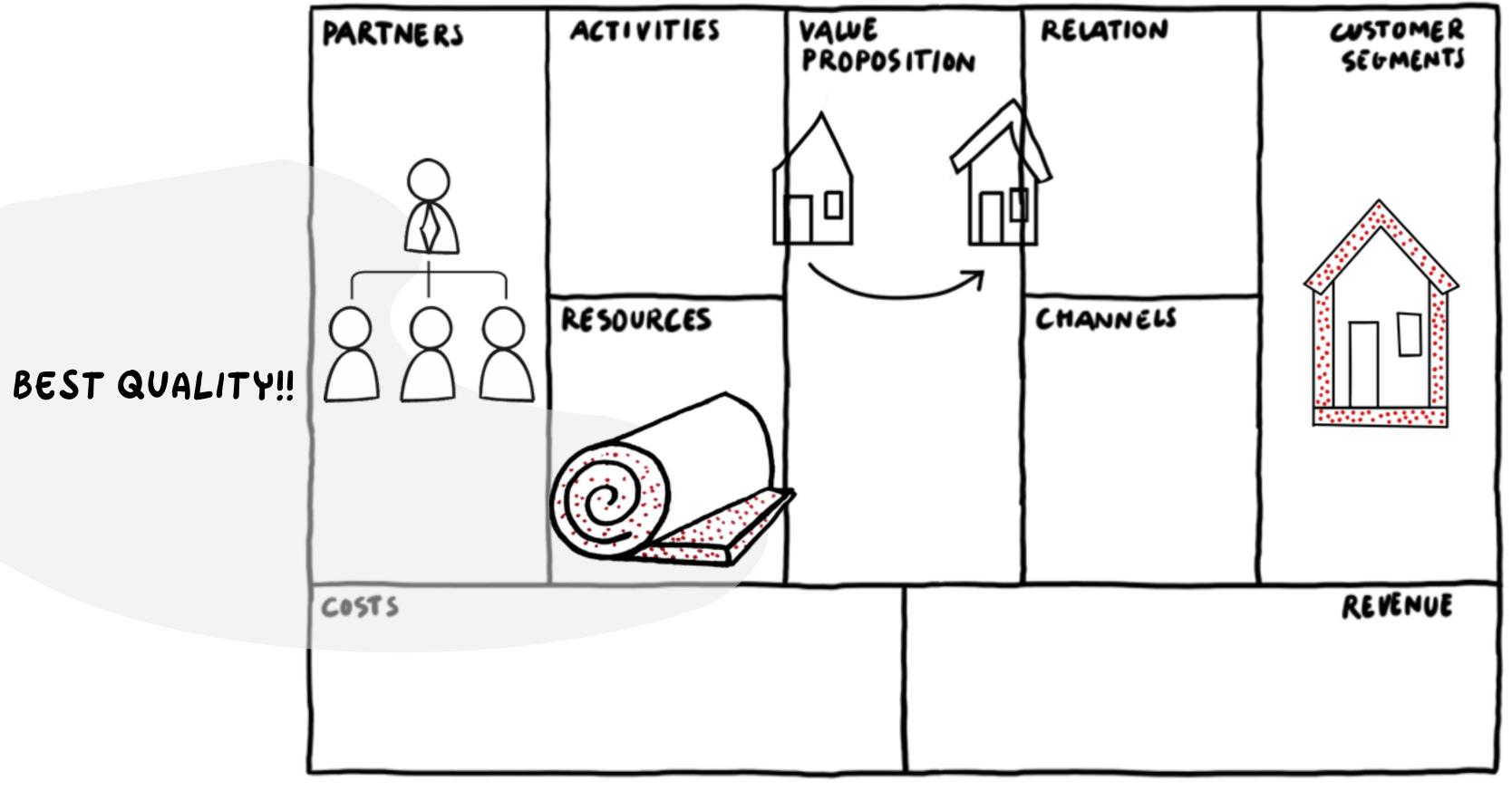
M2 FLOORS M2 WALLS M2 ROOFS



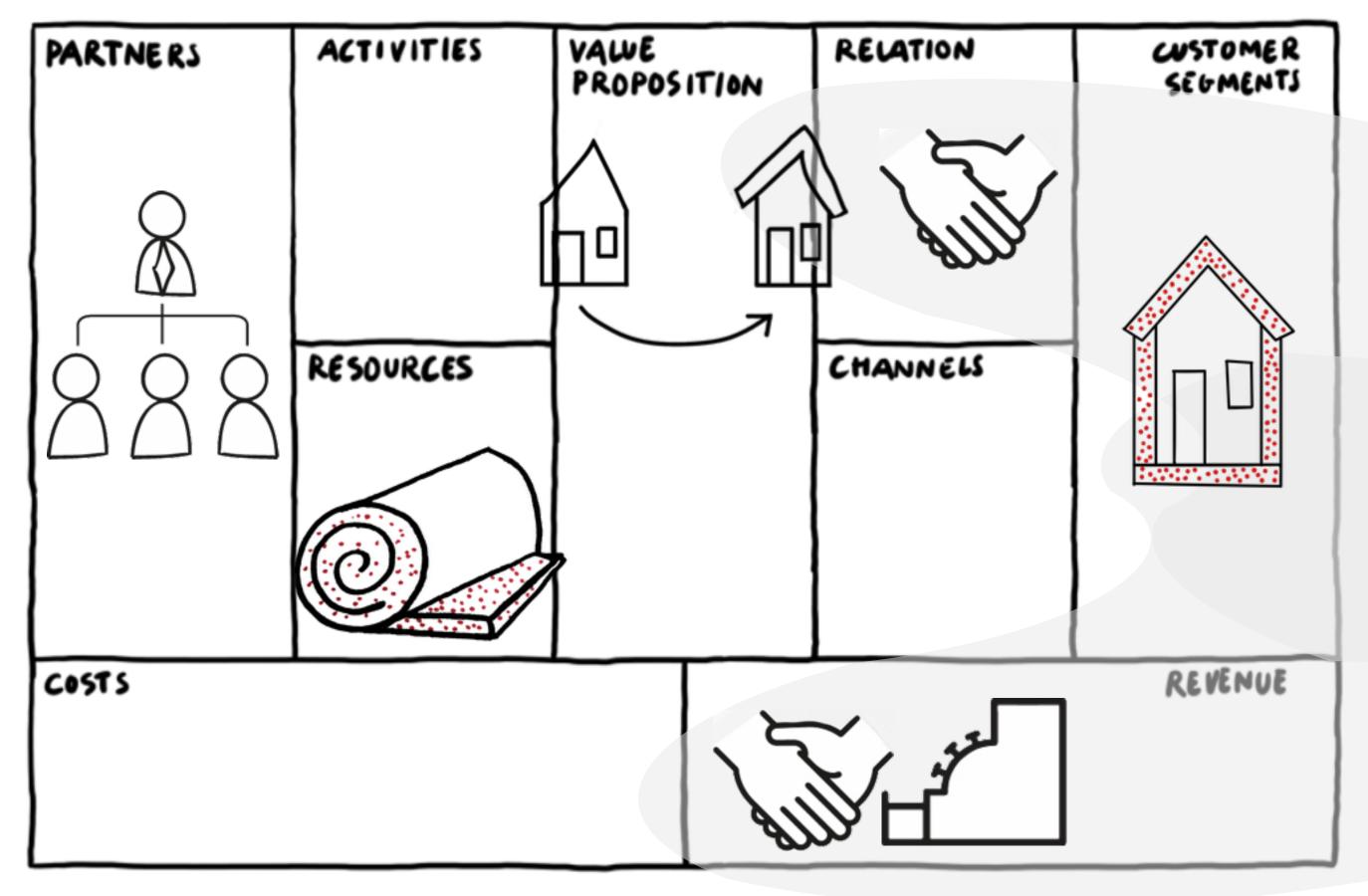
EFFICIENCY LOW COST SLA







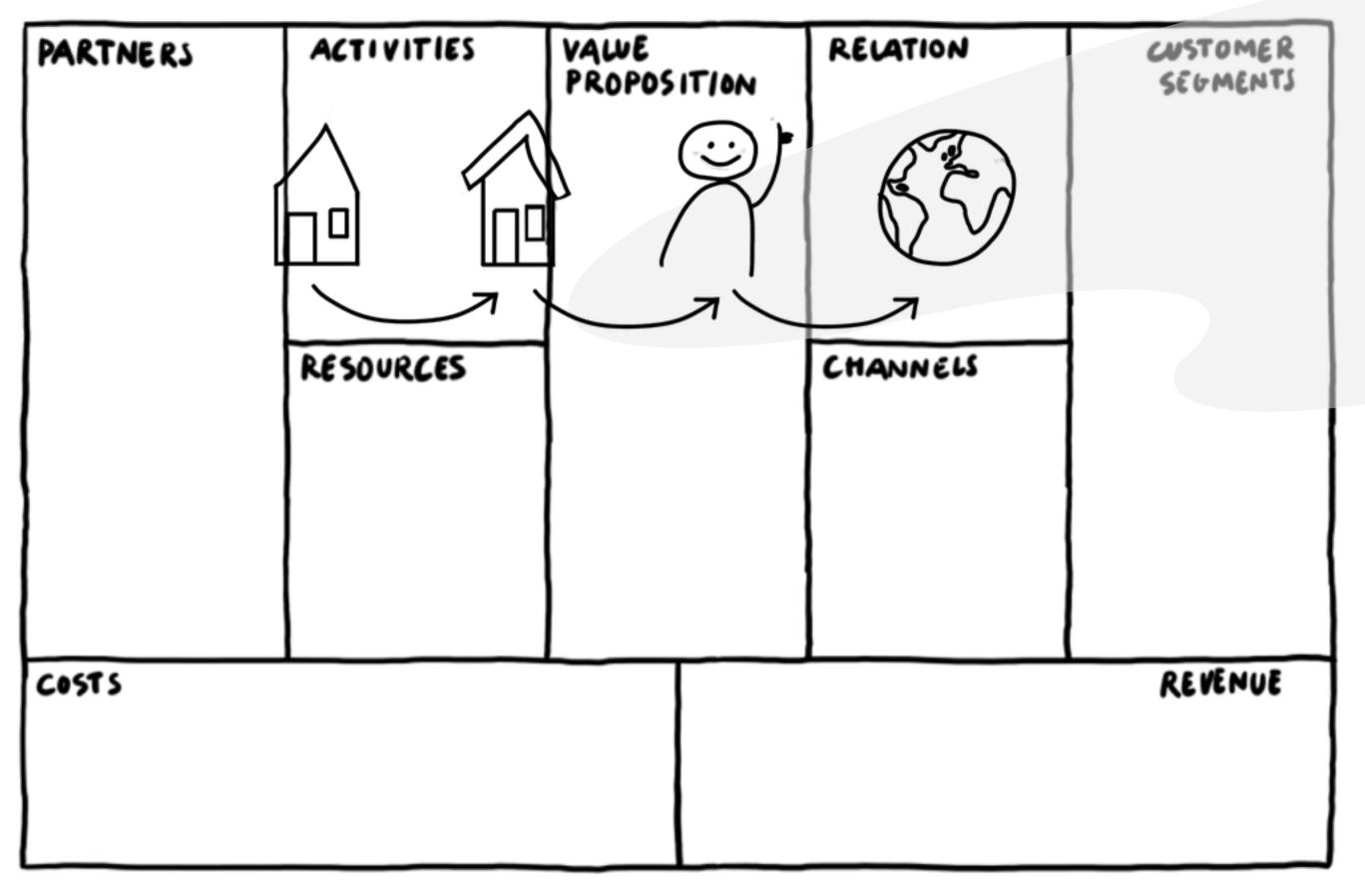




TRANSACTION

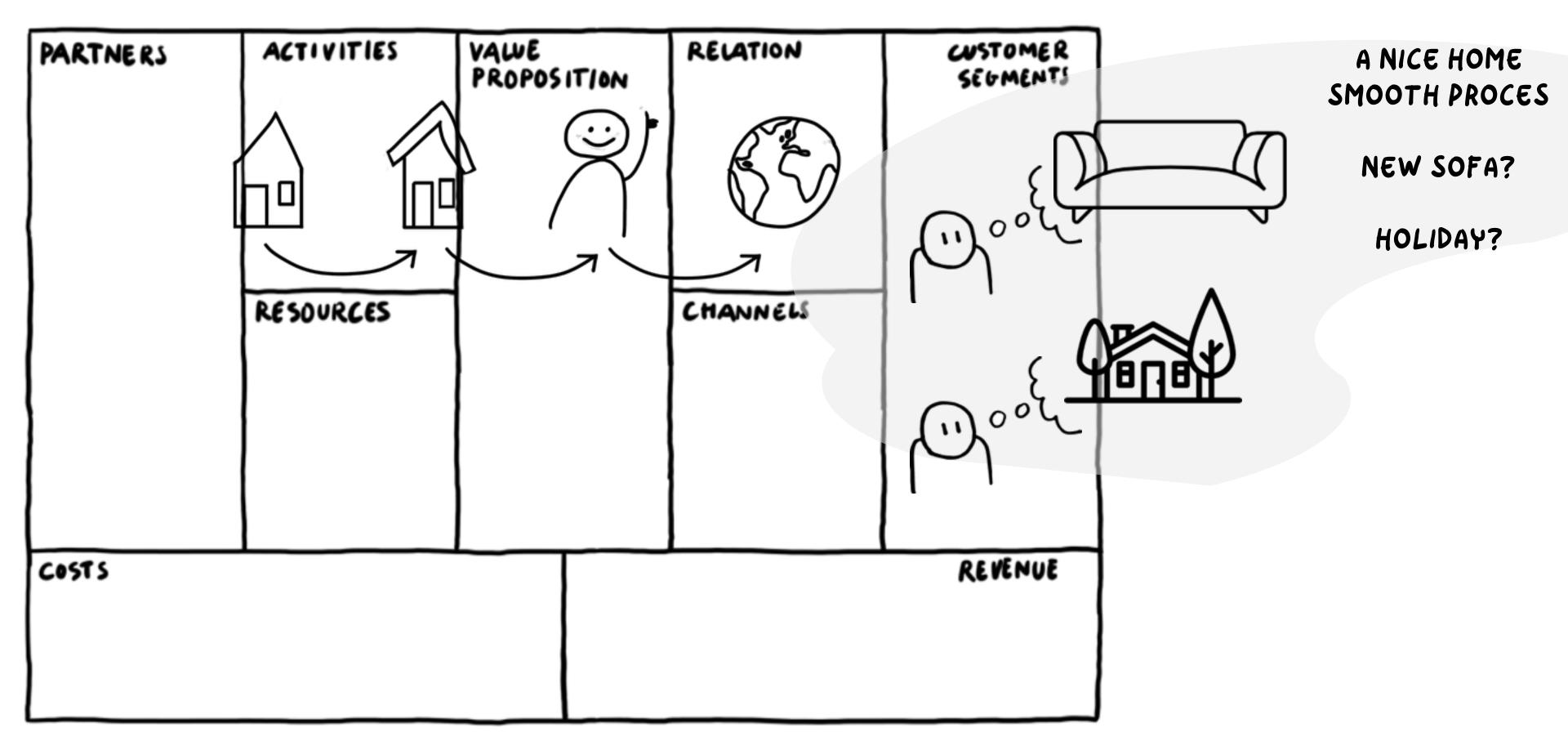




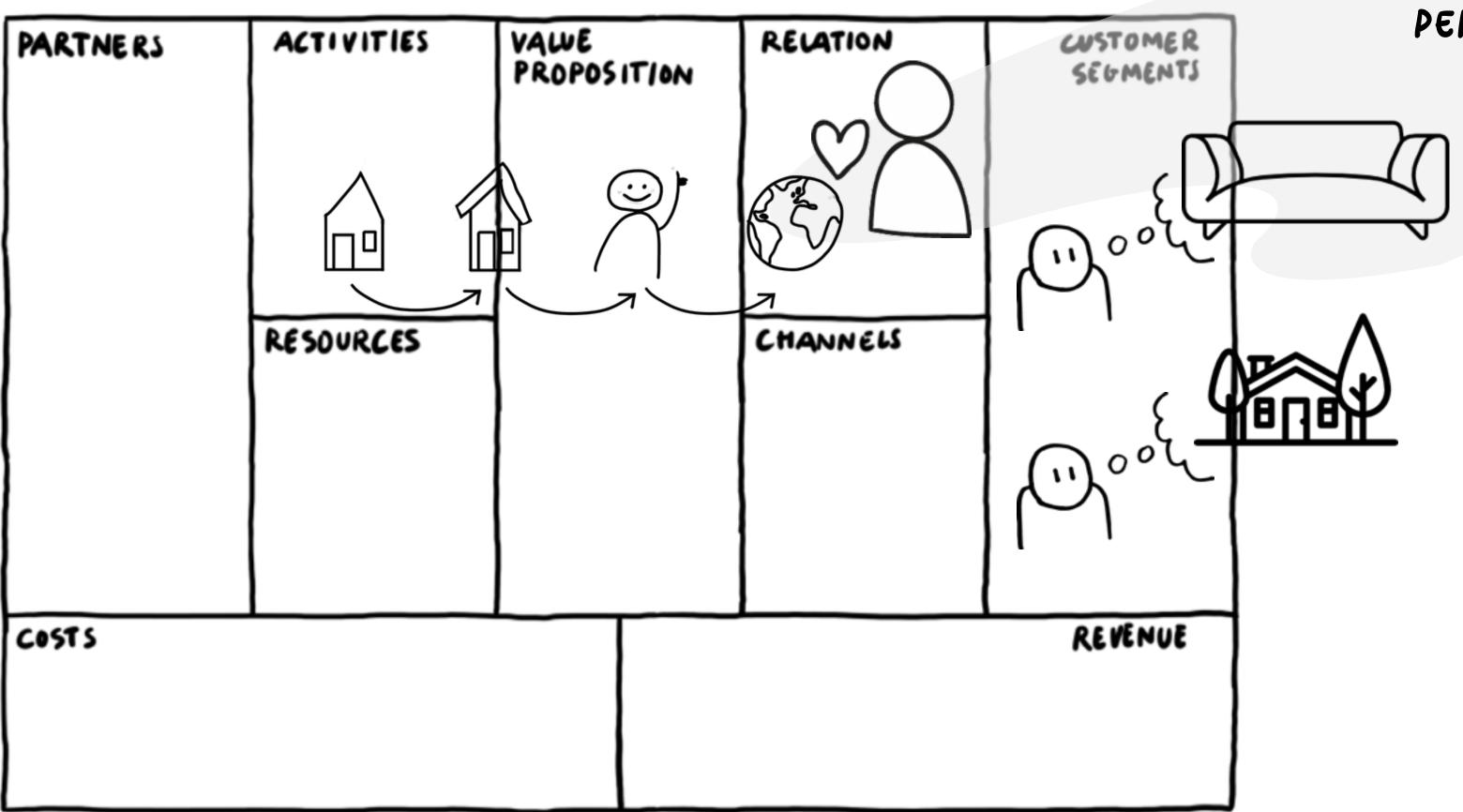


NICE COMFORTABLE HOME NO FUSS, EASY PROCESS SAVES MONEY ALONG THE WAY





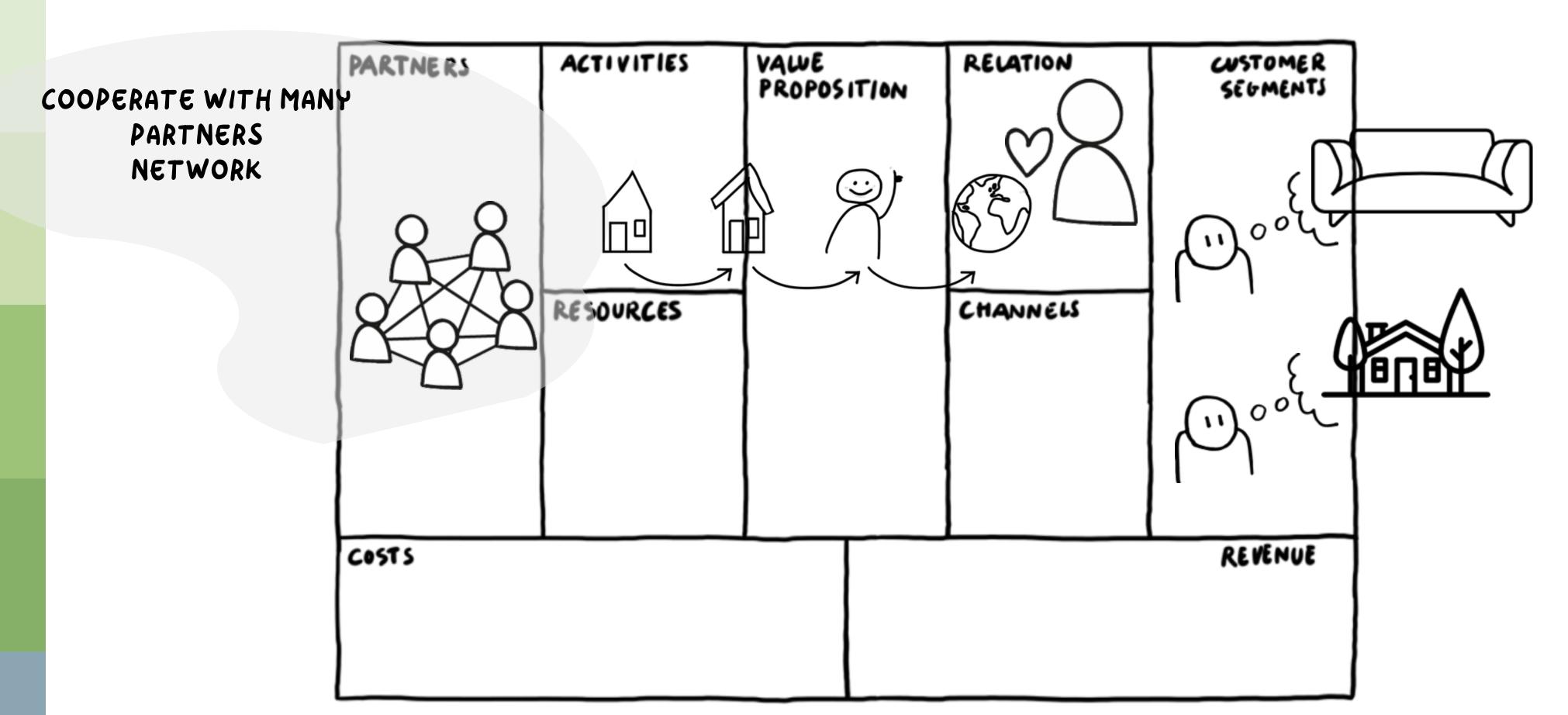




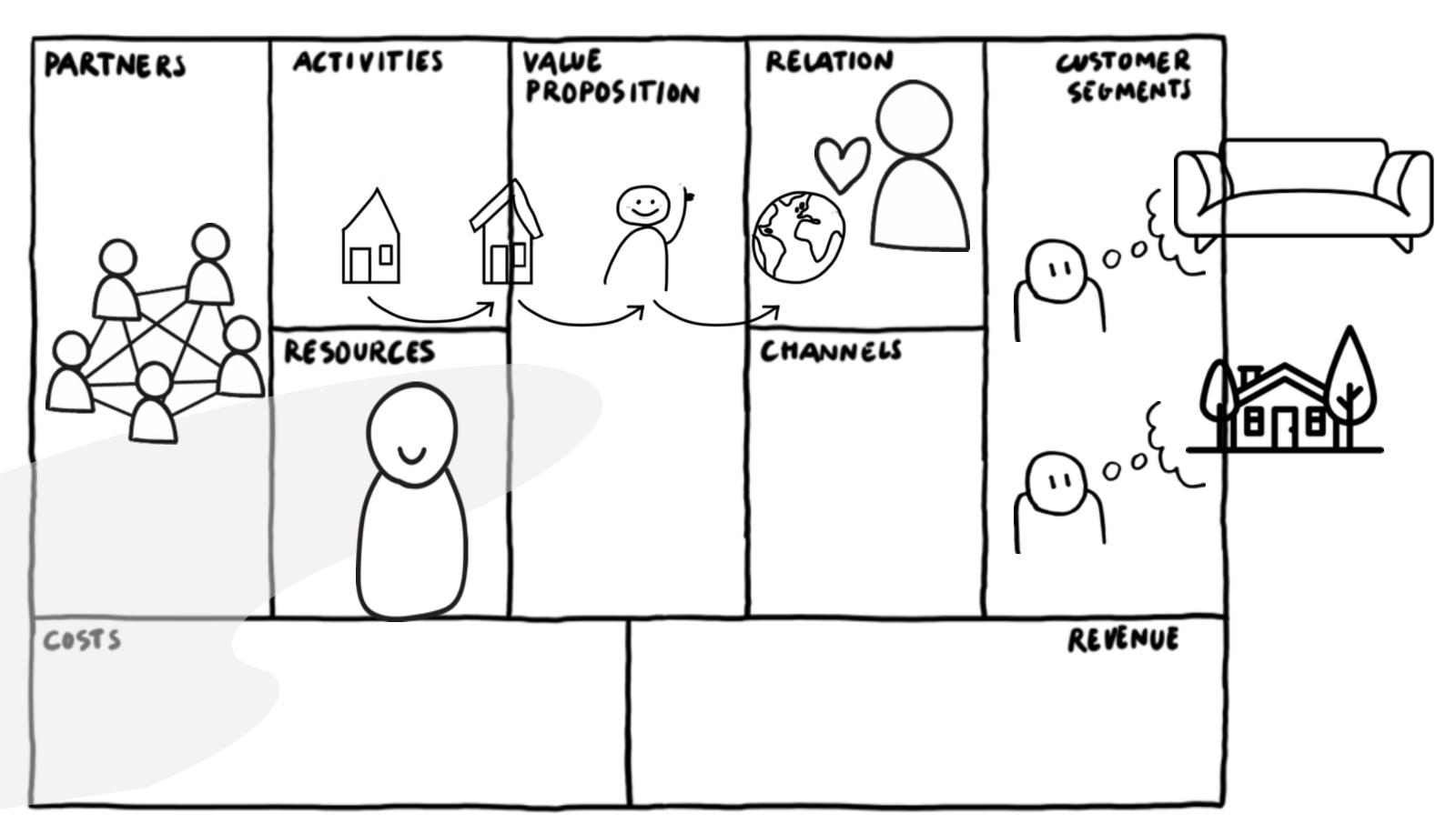
BY OSTERWALDER AND PIGNEUR



CLOSE RELATION
PERSONAL APPROACH
LONG TERM

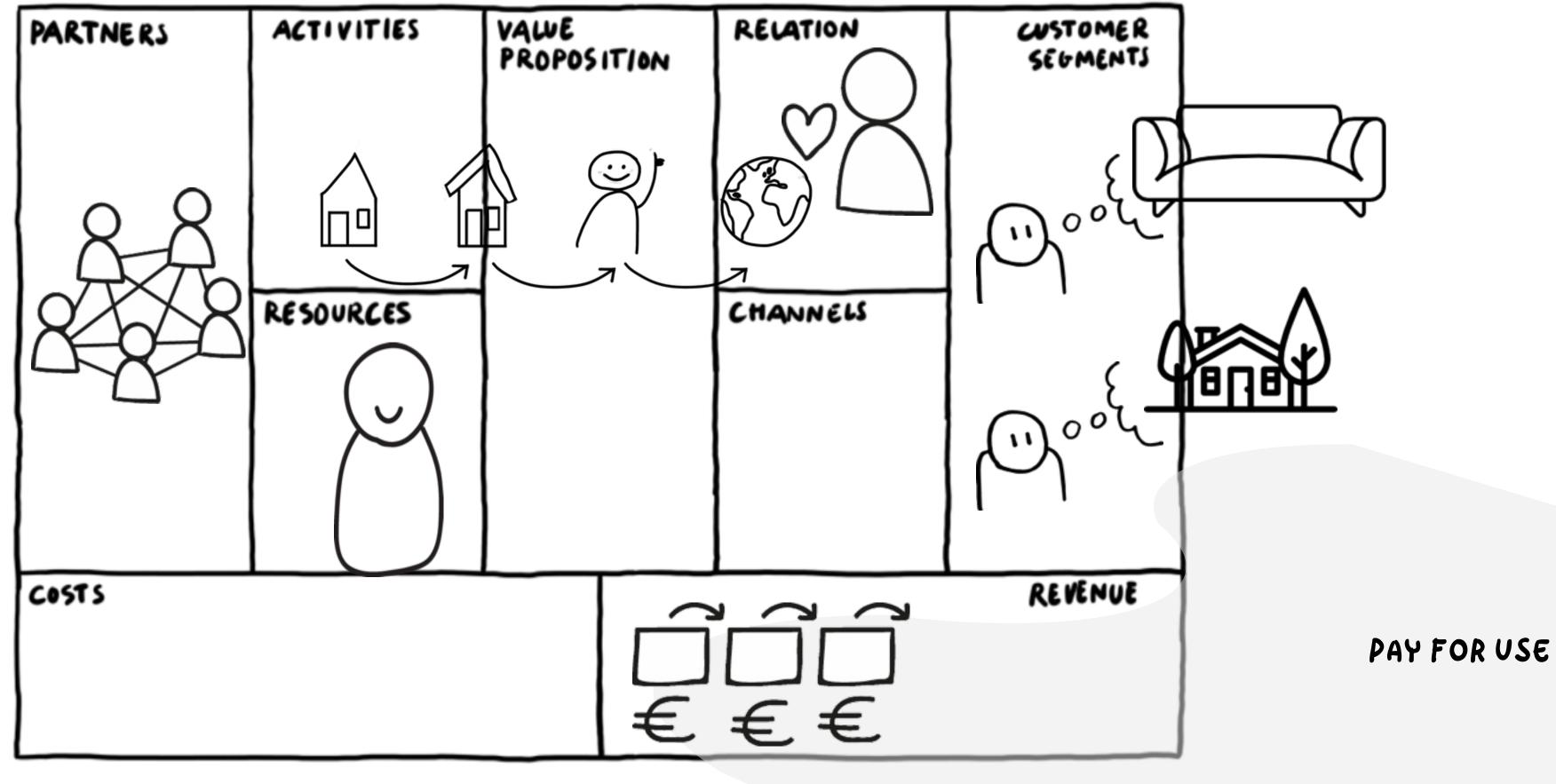






USER IS KEY RESOURCE

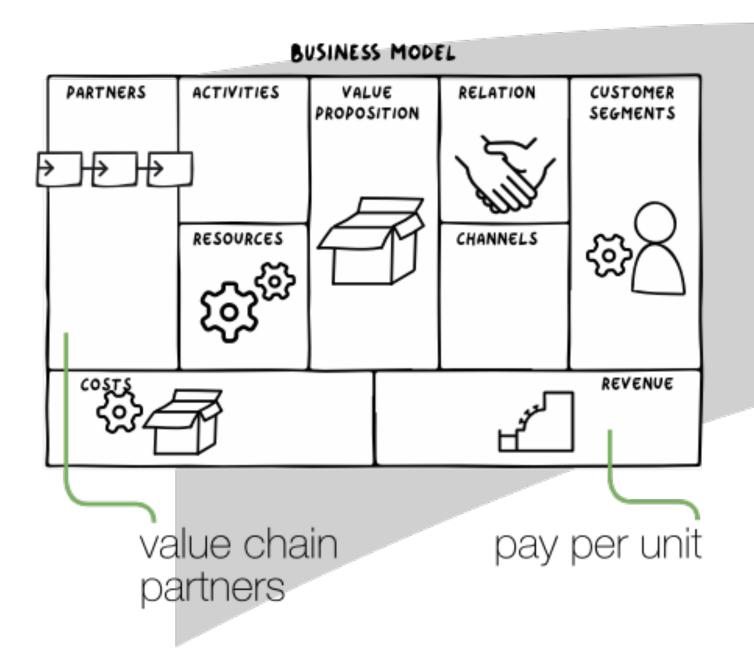




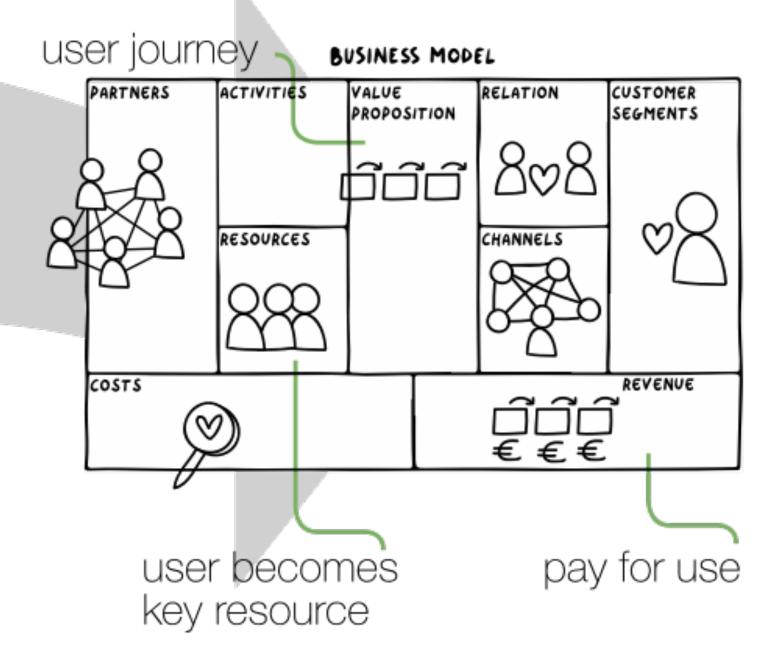




# Insulated walls inc. Product focus

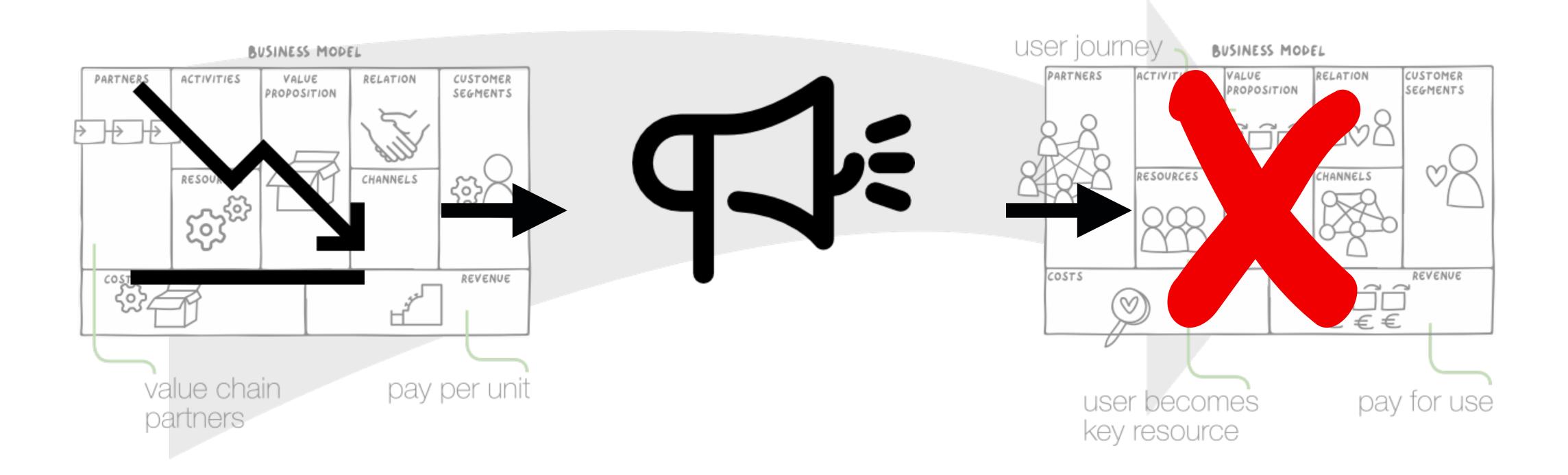


# Cosy Living Service focus



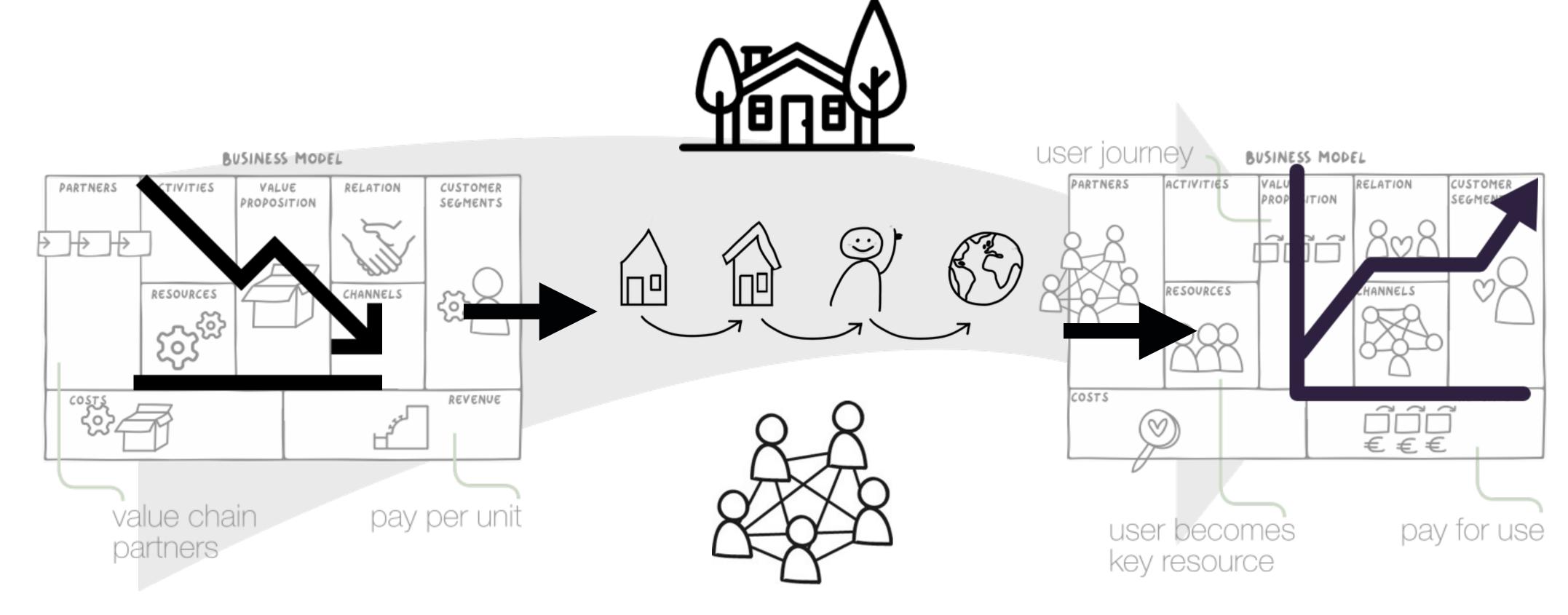


## Pushing harder





#### Service focus





# What makes a service oriented business model work??



# Capabilities that make a service oriented business model work??



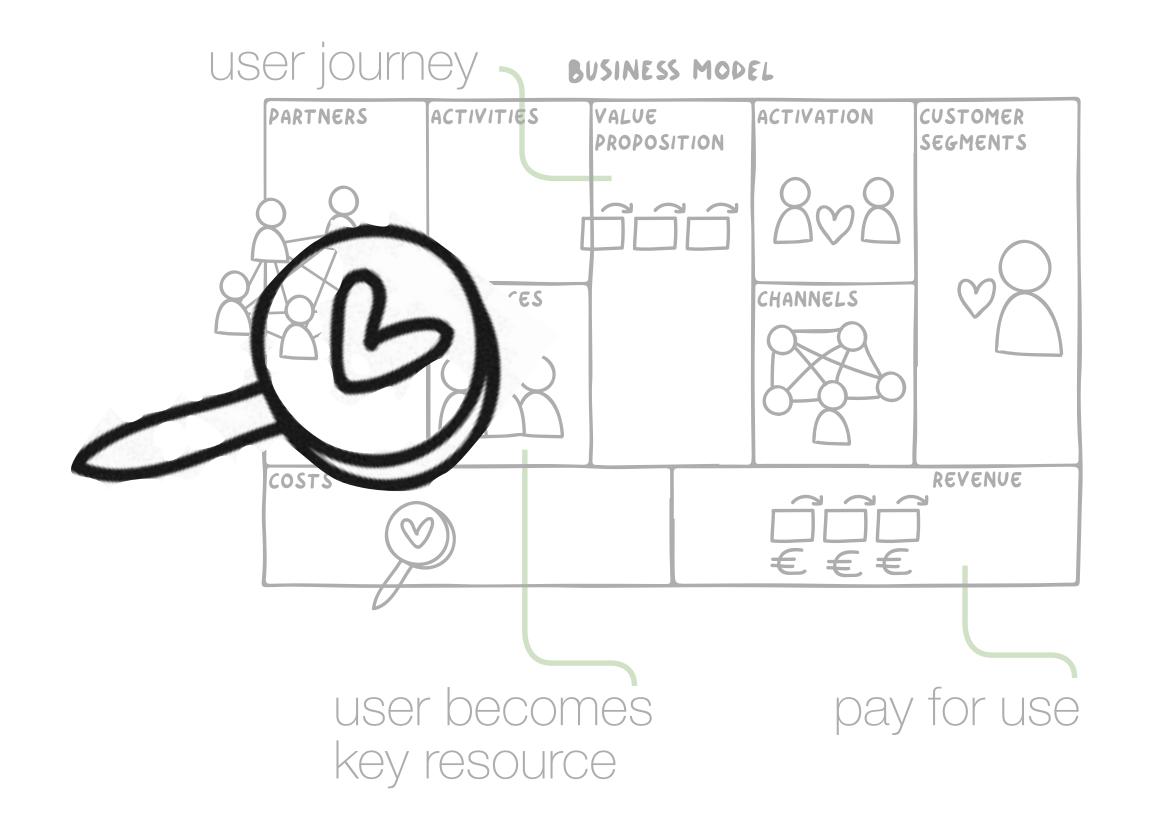








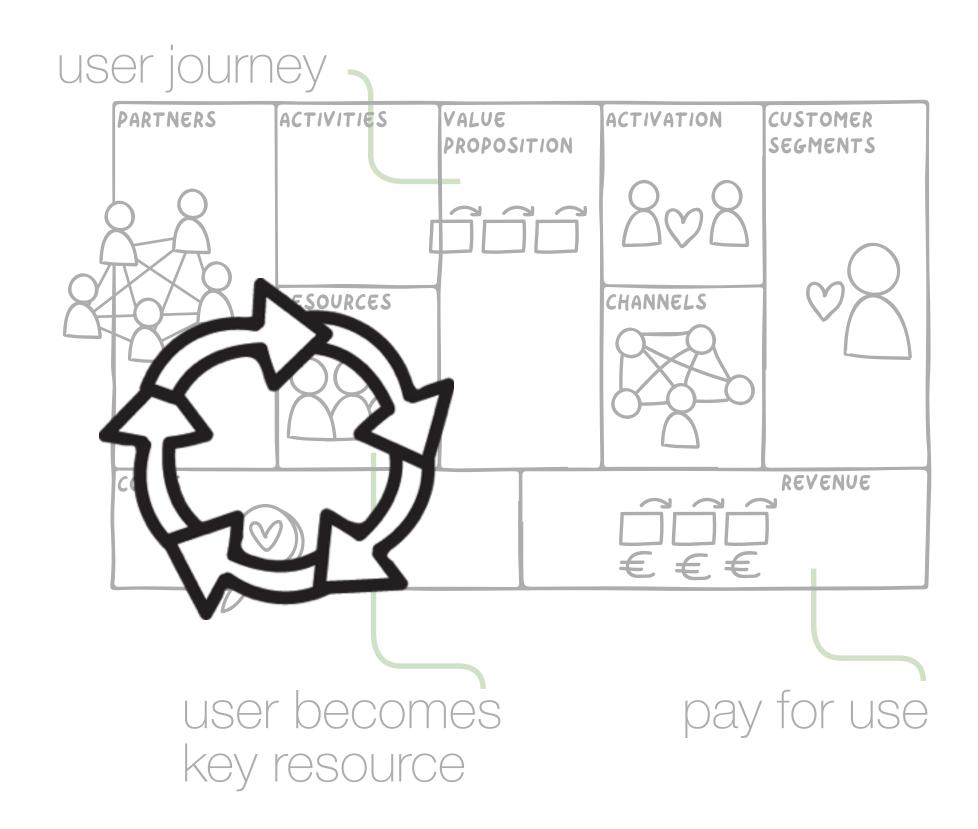
#### Sensing user needs



PRE BUYING, BUYING AND USE PHASE
THE USER AND HIS CONTEXT
NEEDS AMBITIONS ASPIRATIONS
PAINS AND GAINS



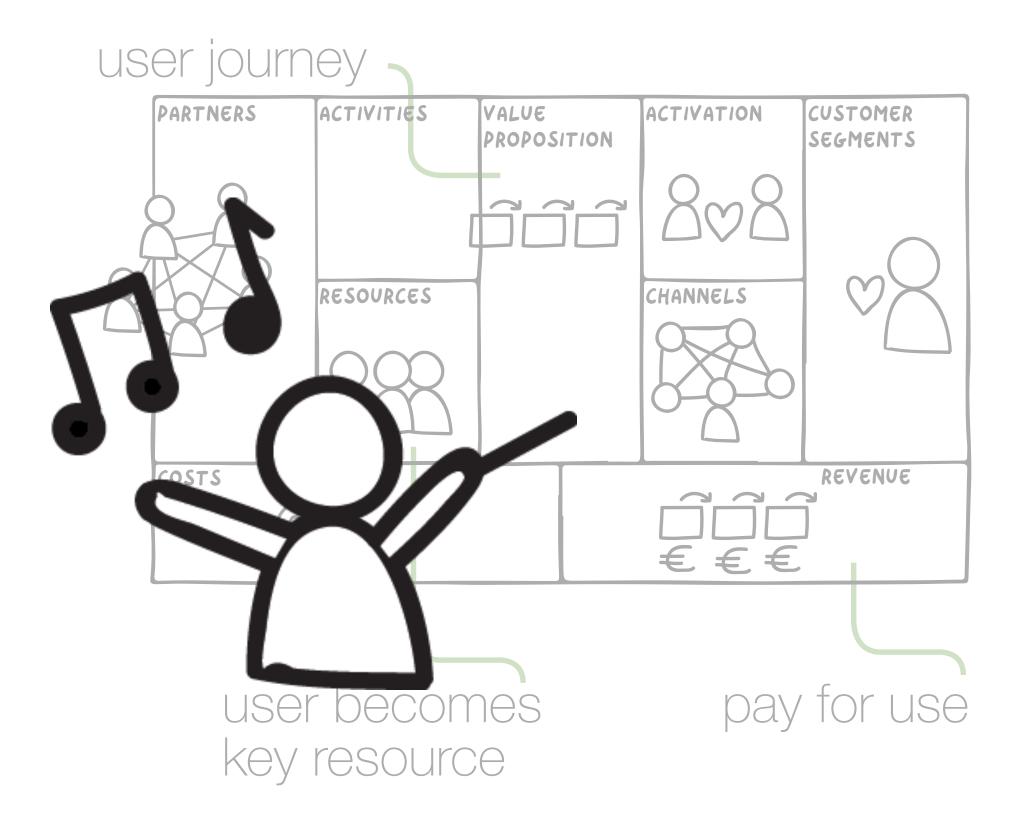
# Conceptualizing



TRANSLATE INNOVATE. CUSTOMIZE



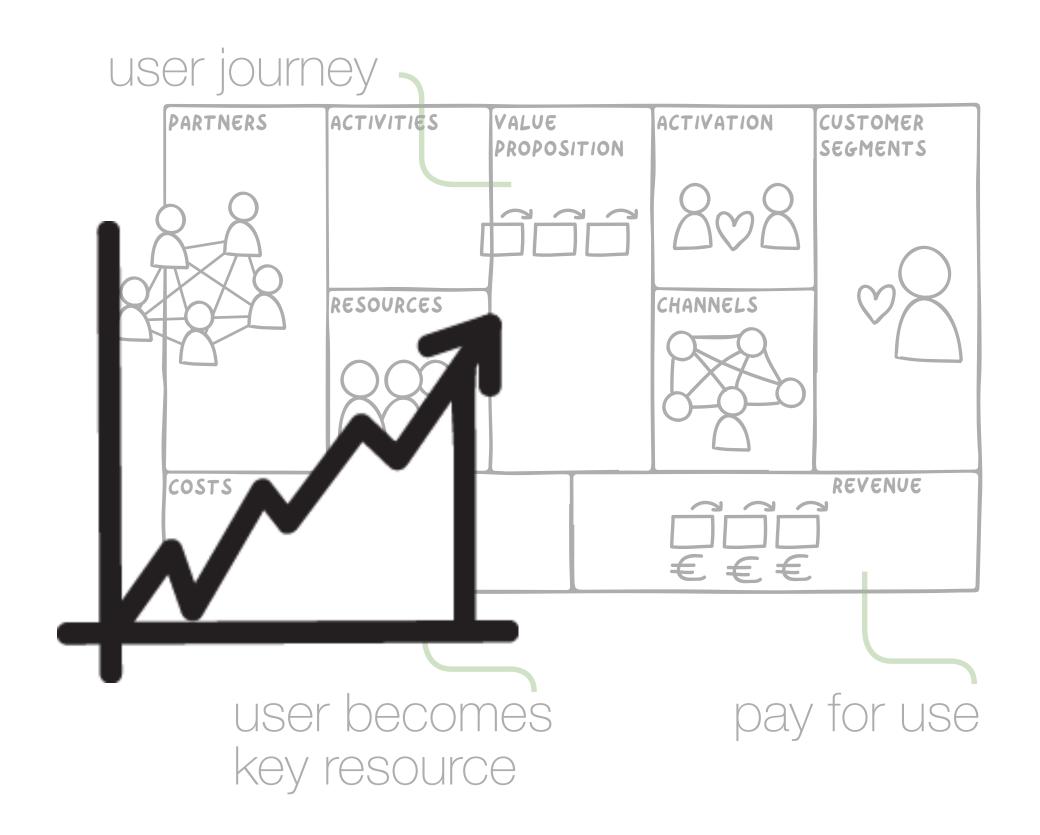
#### Orchestrating



OFFER A SMOOTH EXPERIENCE



## Scaling



CO CREATE WITH PARTNERS ENTER NEW NICHES



#### Change of mindset











# In order to be successful...



# Mind your business!

